REQUEST FOR INFORMATION   April 18, 2018
Vendor question responses

Questions that were submitted by participating vendors by the April 13th deadline are categorized and answered below in red. Further questions that pertain to multiple vendors and are not for individual solutions nor addressed here/within the RFI, will be answered periodically over the next couple of weeks depending on submission date and volume.

General RFI Response Questions

- Will you consider offerings from a set of vendors working collaboratively on a modular, packaged solution?
  Absolutely

  If yes, do you have any particular instructions or considerations for how this modular solution should be presented as a response to the RFI?
  You may want to identify the major components of the work, such as content/activity development or provision, user portfolio/database management and authentication, interagency communication etc. and provide partnering vendor information and capacities or examples of work.

- Is there an opportunity to discuss questions that might come up while we are in the RFI process?
  You may submit questions that will answered en masse to all participating vendors if the answer is not contained within the RFI instructions or content. If the question relates to your solution only, rather than pose the question, include options based upon our most likely answers.

- During the planning and implementation phase, will there be an inter-agency cooperation committee that will meet regularly to help in coordination?
  Yes

  If so, can the vendor attend those meetings?
  We would expect strong involvement throughout the process by the vendor selected to deploy this platform (if the project moves forward).

Agency Partnership Questions

- Page 3: "… content and activities should include skills that are data driven by employer needs to help address the skills gap."

  Do any of the partner agencies have state licenses for employer-driven skills data (as this can be expensive to license)?
  The State does have multiple industry sector partnerships within a number of industry sectors that could advise the platform, however, vendors should think through other vehicles for employers to provide this information as well as scoping data collection services such as Burning Glass.

- There seem to be instances where multiple agencies would offer the same or similar content (ie. how to build a resume).

  Is there a process in place to make this type of content uniform across the different agencies? Rather than make content uniform across agencies, the goal would be to evaluate and select best-in-class tools regardless of agency. This would potentially allow for less duplication and cost for agencies and less confusion for users. While additional resources information could be provided, the hope is to direct use to one selected resource.

- Will the different agencies be responsible for updating content or resources on the system? Content/tools native to an agency site would be maintained by the agency. Content provided by the vendor or a partner could be maintained by the agencies if a strong CMS were provided, otherwise, should be maintained by the vendor or partner.

- Is the electronic content that is housed on the various websites 508 compliant? There is no expectation that a vendor would have to ensure that agency content was 508 compliant; only that content and functionality within the control of the vendor.

- Is there a Single Sign On system that is being used by one or more of the agencies? Yes

Specific Functionality Questions

- Page 5: "The system should feature a method to allow professionals to shield some data elements or artifacts (pre-determined) from other professionals at their agency/organization or allow access to certain data elements to only those other professionals specified."

  Is this student portfolio data or case management data? Yes, potentially both.

  Can you provide some examples? One example is data storage for students with disabilities. Certain elements of their work or plan, including documents uploaded, may need to be shielded from all but specific supporting professionals.

- Page 6: "A configurable option to prohibit connections to social media, communication and sharing tools and internet access to individuals and groups must be available."

  Does system need to work offline? The system should work within an environment that locks down access to the Internet based on specific URL or IP address(es) inclusions/exclusions.

How does this requirement reconcile with the need to support integration of partner agency tools that would require an internet-based connection?
See above.

- The RFI proposes that assessments will be one of the tools that inform the user's Journey.

  Are there assessments currently developed or will the vendor be responsible for building the assessments?
  The vendor would be required to provide and/or build key assessments.

  If there are assessments in place, is there logic that has been created that ties the answers of the assessment to the Journey?
  N/A

- Is it anticipated that employers will be able to access the site and add content?
  That is the hope – note that some of the partner sites, specifically Connecting Colorado, may already provide some of this functionality.