



## Release Notes

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**XAP LLC**

201 E. Kennedy Blvd., Suite 1950

Tampa, FL 33602

xap.com

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## ***RELEASE NOTES SUMMARY***

These release notes detail the product improvements and new features included in the December 6, 2024, release.

### **Resolved Issues**

There are no resolved issues in this release.

### **Enhanced & New Features**

1. New Ai-Powered Help Widget
2. New CareerViewXR Experiences

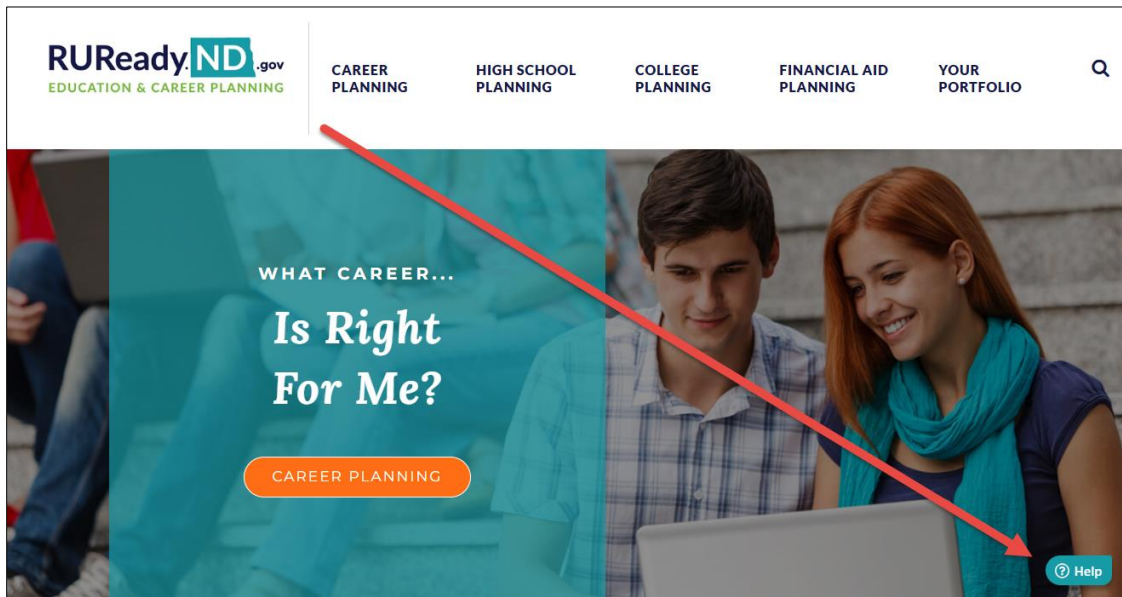
**RESOLVED ISSUES**

This table summarizes the product improvements included in the December 6, 2024, release.

	<b>Problem</b>	<b>Improvement</b>
A.	N/A	

## 1. NEW AI-POWERED HELP WIDGET

To make support faster, easier, and more accessible for students, parents, and professionals, RUReady.ND now features a powerful new Ai-powered support widget. The Need Help icon is conveniently located in the lower-right corner of every page and available on any device for seamless assistance whenever and wherever you need it.

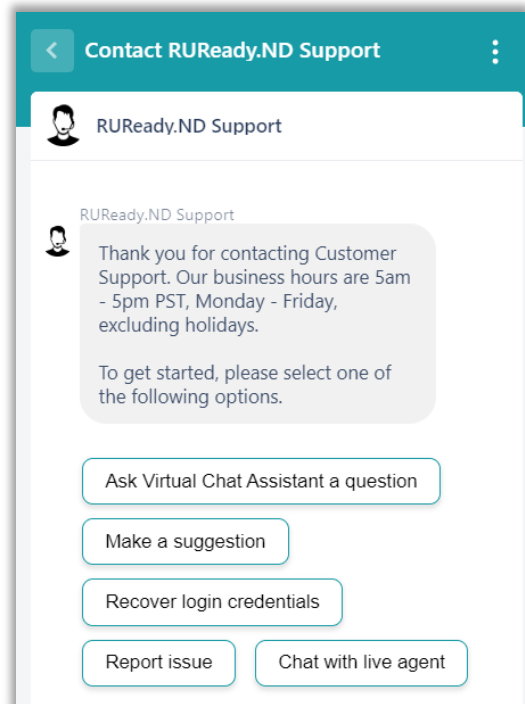


*RUReady.ND Student Center*

With just one click, users can:

- Instantly connect with the Ai assistant to get quick answers to common questions.
- Provide feedback or report issues effortlessly.
- Connect with a live agent via chat or phone during regular business hours for personalized assistance.
- Send an email to customer support for additional assistance.

Backed by XAP's dedicated customer support team, we're committed to providing you with a smooth, responsive, and effective support every step of the way.



The screenshot shows the RUReadyND Professional Center home page. The top navigation bar includes links for Students & Groups, Reports, Resources, Communication, Colleges & Applications, Work-Based Learning, and Administration. Below this is a blue header with 'Home' and 'School Account'. The main content area features several widgets: 'Students & Groups' (Find individuals, define groups of students and manage your groups.), 'Reports' (Create reports showing site usage, assessment results and outcomes.), 'Resources' (Find lesson plans for your subject, and get help using the system.), and 'Communication' (Send or review messages and set up your events calendar.). On the right side, there is a 'Demo Account' widget (View RUReadyND from a student, adult, or parent's perspective.) and a 'Methodize' widget (Track your students' test prep progress). A red arrow points from the top navigation bar to a 'Help' button in the bottom right corner of the page.

*RUReady.ND Professional center*

As a result of the addition of the help widget, the following pages in RUReady.ND have been removed and replaced by the widget:

- Need Help
- FAQs
- Talk to Us

## **2. NEW CAREERVIEWXR EXPERIENCES**

CareerViewXR has released 15 new work experiences covering the following careers and industries:

- Accounting Firm
- Battery Manufacturer
- Beet Sugar Factory
- Commercial Lobster Fishing
- Compact Equipment Manufacturer
- Contract Harvesting
- Custom Coating Solutions
- Custom Fabricated Steel Solutions
- Electronics Developer
- Insulated Glass Manufacturer
- Paleontologist
- Product Developer & Manufacturer
- Professional Theater Production
- Tank and Vessel Manufacturer